



Access Statement for the Museum of Farnham

This access statement does not contain personal opinions as to our suitability for those with disabilities, but aims to accurately describe the facilities and services that we offer all our visitors.

If you have any questions, or would like to discuss your specific requirements, please contact us on 01252 715094 or by email museum@farnhammaltings.com. Alternatively, you can ask at the reception desk on the ground floor.

Introduction

The museum was founded in 1961 to provide the Farnham community with a collection dedicated to the history of the local area in an elegant Grade I listed Georgian townhouse, which still retains many original features, including a beautiful walled garden perfect for picnics. The Grade I listing ensures the preservation of the site for future generations to enjoy but it does prevent the Museum from undertaking certain measures to improve access for all i.e. installation of elevators.

Farnham is a town of outstanding Georgian Architecture and a designated town of craft with a lively and artistic atmosphere. We aim to reflect this in our varied programme of exhibitions and events for adults and children alike.

Our displays include items from a large and eclectic collection; from archaeological artefacts to nationally important artworks by local artists and an extensive costume collection. We hold three major exhibitions per year which aim to please and surprise, from artistic collaborations to exhibitions designed for children.

The Museum takes their responsibilities for providing universal access provision very seriously and adheres to the Equality Act accordingly. We work hard to provide the highest level of access to the whole site but in some instances, due to the historic nature of the Museum, this is not always possible.

Pre arrival

For full details and maps of how to reach us please see the directions section of our website, alternatively, you can plan your journey by car or public transport using <http://www.transportdirect.info>; simply enter your postcode and ours, which is GU9 7DX to get directions.

Please be aware pedestrian access on West Street is cobbled and uneven in some places.



- The nearest train stop is Farnham which is approximately 0.7 Miles away. Taxis are available from here.
- The nearest bus stop is on the Borough, in the town centre 0.3 miles away. The buses that stop at here are the 4, 5, 16, 17, 18, 19, 031, 46, 74, 424, 565. For more information use the surrey county council website: <http://www.surreycc.gov.uk/roads-and-transport/buses-and-trains/bus-timetables/blackwater-valley-bus-timetables>
- The nearest parking is in Waitrose car park 0.2 miles from the Museum. From here The Hart has a tarmacked footpath. The Lion and Lamb walk is cobbled.
- The main entrance to the Museum has two steps.



- There is a second entrance with no steps 5 metres along the street to the right of the main entrance. There is a doorbell to push that rings in the main house. Guests will be shown straight in. The width of this door is 92cm.



Ground Floor

- The ground floor consists of the temporary exhibition room, the introduction room, town life room and the local studies library.
- The front desk and shop are not lowered.
- An accessible toilet with baby changing facilities is located opposite the second entrance.



- The ground floor of the museum has no steps. All floors have either a securely fixed carpet or tiles.
- All areas are well lit with ceiling mounted lights using mainly low energy bulbs.
- There is no loop system however the TV can be played as loud as it will go, the remote is kept next to the TV.
- Any requirement for visual or hearing assistance can be discussed with us in advance to see how we can help.
- There is a guided tour of the facilities and the museum on request.
- A magnifying glass and large print room guides are available.

Garden

- The garden is situated at the back of the museum. There is a ramp down to the path as you come out of the back door. The garden is flat and has a bonded gravel path, which looks like loose gravel but is a smooth unmoving surface.
- The garden is mostly grass and borders with a low level planting for the 'gardening through time' beds situated behind the Garden Gallery.

Garden Gallery

- Out of museum opening hours the Garden Gallery is accessible via a side gate down Bishops Mead, to the left of the museum. A bonded gravel

pathway, which looks like loose gravel but is a smooth unmoving level surface, leads from the gate to the gallery.

- During museum opening hours the Garden Gallery is accessible via a path from the back door of the museum.
- The garden gallery is accessible at the front via level bonded gravel path. Inside, the gallery is all on one level with no steps.
- The gallery contains a main area, small kitchenette, a storage cupboard and an accessible toilet with baby changing facilities.

First Floor

- The first floor is reached by low rising, carpeted stairs in three stages.



- The first floor consists of the landing, and then exhibition rooms 'on the road' 'art and craft' and 'country life.' There is a toilet on the first floor with a small sink.
- All areas are well lit with ceiling mounted lights using mainly low energy bulbs.



- There is no loop system however the TV can be played as loud as it will go, the remote is kept next to the TV.

Additional Information

- Assistance dogs are welcome and water can be provided upon request.
- Our information brochures can be made available in large print.
- Selected staff and volunteers have received disability awareness training.

Contact Information

Address: Museum of Farnham, 38 West Street, Farnham, Surrey, GU97DX

Telephone: 01252 715094

Email: museum@farnhammaltings.com

Website: <http://www.farnhammaltings/museum>

